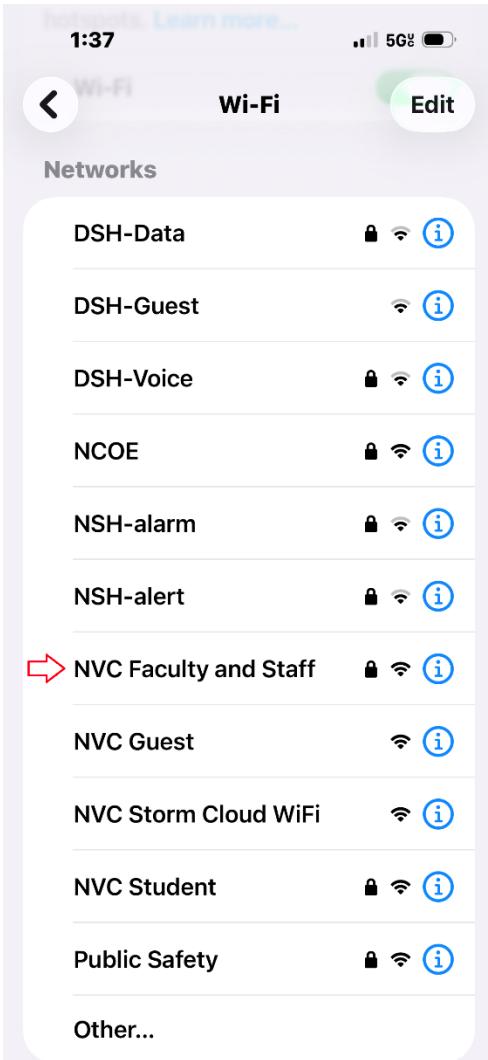


# Faculty & Staff Wi-Fi Connection Guide

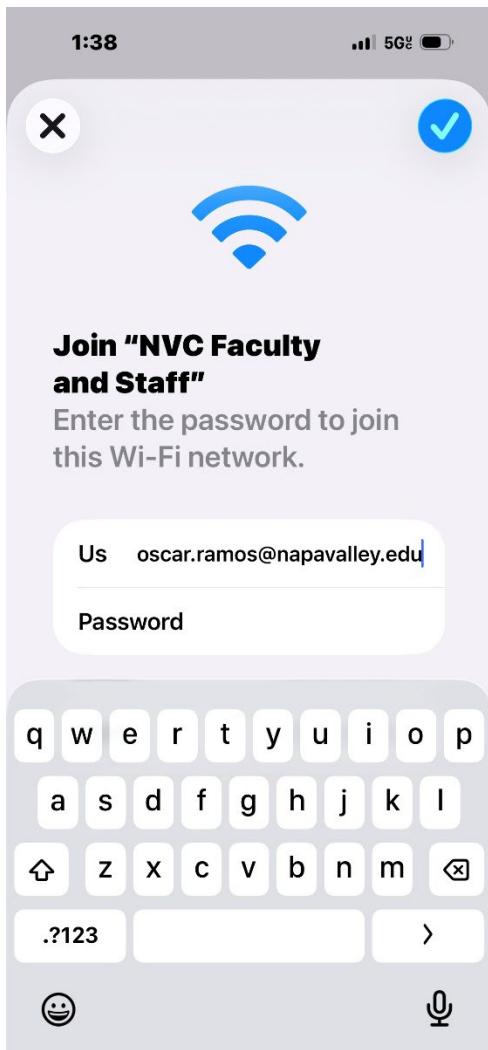
This guide will help you connect to the secure NVC Faculty and Staff wireless network.

## Step-by-Step Connection Instructions

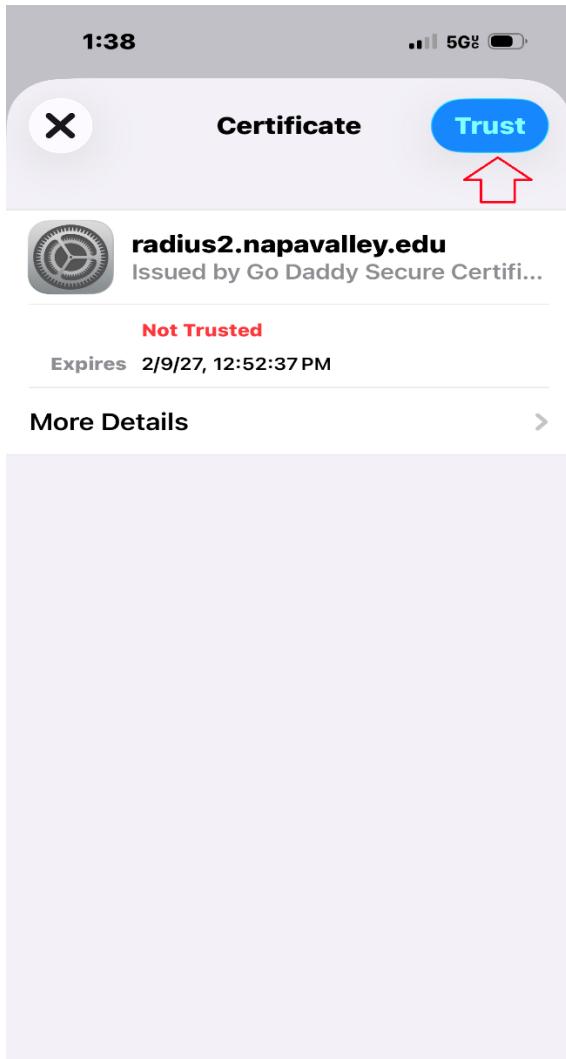
1. Open your device's Wi-Fi settings and select NVC Faculty and Staff from the list of available networks.



2. When prompted for credentials, enter your full NVC email address in the Identity or Username field.
3. Enter your NVC email password in the Password field.



4. If prompted under CA certificate, select "Use system certificates."
5. If prompted the Domain field, enter: napavalley.edu
6. If prompted to trust the radius2 GoDaddy certificate, select Trust or Accept.



7. If prompted click Connect to complete the setup.

## Important Notes

- The Faculty and Staff network provides enhanced security and access to internal resources
- Your credentials are the same as those used to access your NVC email account
- This network is available throughout campus buildings and common areas

## Troubleshooting Tips

- Ensure you're using your complete email address (e.g., faculty@napavalley.edu), not just your username
- Verify that your password is entered correctly
- Confirm that the domain is entered exactly as: napavalley.edu

- If connection fails, try forgetting the network and reconnecting from scratch
- Contact IT Support if you recently changed your password and are having issues

## **IT Support Contact**

For technical assistance or questions regarding network connectivity, please contact IT by calling 707-256-7550.